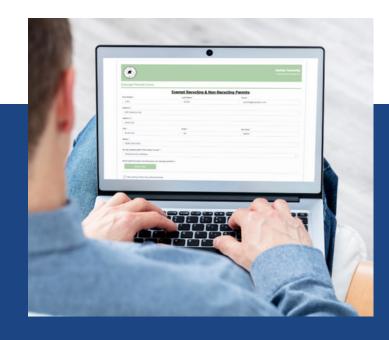


A FLEXIBLE SOLUTION

Raritan Township, New Jersey



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By incorporating the scanning feature, we are also able to effectively track the number of visits to our recycling facility and ensure residents have not exceeded the authorized number of visits.

Kayla Hulcher

Recycling Foreman & Office Manager, Department of Public Works, Raritan Township

CHALLENGES

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Until recently, residents of Raritan Township had to visit the Department of Public Works in person to acquire recycling permits. The permit allowed residents to access the Recycling Center six times a year, and each visit was tracked through a physical punch card. However, the department found it challenging to verify residency, monitor usage, and assist residents when they lost their punch cards.

SOLUTIONS

The DPW's office manager used SDL's digital form builder to convert the township's recycling application into a streamlined, digital form that could be managed in SDL's software.



QR Code &

Scanning Feature



PROBLEMS SOLVED BY SDL



Residents can request and pay for recycling & nonrecycling permits online.



Easily track recycling center visits and usage with SDL's scanning feature.



Increased application numbers, with over 1400 applications in the first 6 months.



Reduced foot traffic to Raritan Township's DPW office.