



# A FLEXIBLE SOLUTION

Raritan Township, New Jersey



By incorporating the scanning feature, we are also able to effectively track the number of visits to our recycling facility and ensure residents have not exceeded the authorized number of visits.

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## CHALLENGES

Until recently, residents of Raritan Township had to visit the Department of Public Works in person to acquire recycling permits. The permit allowed residents to access the Recycling Center six times a year, and each visit was tracked through a physical punch card. However, the department found it challenging to verify residency, monitor usage, and assist residents when they lost their punch cards.

## SOLUTIONS

The DPW's office manager used SDL's digital form builder to convert the township's recycling application into a streamlined, digital form that could be managed in SDL's software.



Citizen Portal



QR Code & Scanning Feature



Online Payments

## PROBLEMS SOLVED BY SDL



Residents can request and pay for recycling & non-recycling permits online.



Increased application numbers, with over 1400 applications in the first 6 months.



Easily track recycling center visits and usage with SDL's scanning feature.



Reduced foot traffic to Raritan Township's DPW office.

